

W-03443A-11-0040

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95081

Date: 5/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John & Betty

Kipp

Account Name: John & Betty Kipp

Home:

Street:

Work: (000) 000-0000

City: Chino Valley

CBR:

State: AZ Zip: 86323

is: Cellular

Utility Company. Appaloosa Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Date: 05-05-11

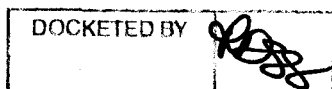
Arizona Corporation Commission

DOCKETED

Name: John and Betty Kipp

MAY 11 2011

Address:
Chino Valley, AZ 86323



Phone:

Alt. Phone:

Email: n/a

Docket No.: W-03443A-11-0040

Utility Co.: Appaloosa Water Company

Comments: Our drinking and cooking water has arsenic in it since July 2009 and we are paying a surcharge since and no results. Also why should we pay for Cordovana's Expansion into other areas to enlarge his company by putting in a 500,000 gallon tank. Also our water meters are not even 10yrs old and he wants to replace? Another thing upsets us is he puts business flyers in our water bill and I don't like it! I could care less about his other stuff! Thanks for your consideration in this matter.

Regards,

John Kipp

End of Complaint

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 MAY 11 P 2:15

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

5/9/11 contacted consumer and informed him that his opinion had been received and will be part of the permanent docket. He appreciated the follow up call. Closed

Filed in Docket No. W-03443A-11-0040

End of Comments

Date Completed: 5/10/2011

Opinion No. 2011 - 95081

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days**Opinion** **No.** 2011 95082**Date:** 5/9/2011**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:** **Lee J. & Cheryl L. Smallsreed****Account Name:** Lee J. & Cheryl L. Smallsreed**Home:****Street:****Work:** (000) 000-0000**City:** Chino Valley**CBR:****State:** AZ Zip: 86323**is:** Cellular**Utility Company:** **Appaloosa Water Company****Division:** Water**Contact Name:****Contact Phone:****Nature of Complaint:**

Date: 05-05-11

Name: Lee J. and Cheryl L. Smallsreed

Address:
Chino Valley, AZ 86323Phone: \
Alt Phone:
Email: n/aDocket No.: W-03443A-11-0040
Utility Co.: Appaloosa Water Company

Comments: NO RATE INCREASE AT THIS TIME! In these economic times some are doing well to meet their mortgage. Unfortunately, that AWC fees were inadequate in 2009 for arsenic surcharge. The existing water meters are less than 10yrs old. They don't need to be replaced. Mr. Cordovana's pay raise in 2008 was 66 2/3%! What is the interest rate that Mr. Cordovana is paying for this \$141,000 loan? What is the terms of this loan? What was the money used for?

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

5/10/11 I contacted consumer and informed him that his opinion had been received and will be filed in the docket. He appreciated the information. Closed

Filed in Docket No. W-03443A-11-0040

End of Comments

Date Completed: 5/10/2011

Opinion No. 2011 - 95082

W-03443A-11-0040

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 95083

Date: 5/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: William L.

York

Account Name: William L. York

Home:

Street:

Work: (000) 000-0000

City: Chino Valley

CBR:

State: AZ Zip: 86323

is: E-Mail

Utility Company: Appaloosa Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Date: 05-07-2011

Name: William L. York

Address:
Chino Valley, AZ 86323

Phone: (

Alt. Phone: /

Email: /

Docket No.: W-03443A-11-0040

Utility Co.: Appaloosa Water Company

Comments: The water Company HAS NOT produced any evidence of the need for a 100% rate increase. The reasons it uses are not supported by any facts but only allegations of need. There is suggestion or suspicion of using the rate increase to support other unrelated purposes.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

5/10/11 I contacted consumer and informed him that his opinion had been received and will be included in the permanent docket. He appreciated the information. closed

Opinion noted and filed in Docket No. W-03443A-11-0040

End of Comments

Date Completed: 5/10/2011

Opinion No. 2011 - 95083

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days**Opinion** **No.** 2011 95090**Date:** 5/10/2011**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:** **Randy & Laura****LeBlond****Account Name:** Randy & Laura LeBlond**Home:****Street:****Work:** (000) 000-0000**City:** Chino Valley**CBR:****State:** AZ **Zip:** 86323**is:** E-Mail**Utility Company:** **Appaloosa Water Company****Division:** Water**Contact Name:****Contact Phone:****Nature of Complaint:**

Date: 05-05-2011

Name: Randy and Laura LeBlond

Address: '
Chino Valley, AZ 86323

Phone:

Alt. Phone:

Email:

Docket No.: W-03443A-11-0040

Utility Co.: Appaloosa Water Company

Comments: Why a larger storage tank? No new homes are being serviced at this time. Some water is used in a much larger capacity for windmill farms which is owned by the owner of the water Company. Much more proof would be needed by me to justify this kind of increase. Our monthly bill reaches over \$100.00 in mid summer as it is. And increased property taxes? Ours went down some this year. And postage? We all have that same increase to mail back our payment to him.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

5/10/11 I contacted consumer and let him know that their opinion had been received and will be made part of the record. He appreciated the information. Closed

Filed in Docket No. W-03443A-011-0040

End of Comments

Date Completed: 5/10/2011

Opinion No. 2011 - 95090

W-03443A-11-0040

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95090

Date: 5/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Randy & Laura**

LeBlond

Account Name: Randy & Laura LeBlond

Home:

Street:

Work: (000) 000-0000

City: Chino Valley

CBR:

State: AZ Zip: 86323

is: E-Mail

Utility Company. **Appaloosa Water Company**

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Date: 05-05-2011

Name: Randy and Laura LeBlond

Address:
Chino Valley, AZ 86323

Phone:

Alt. Phone:

Email:

Docket No.: W-03443A-11-0040

Utility Co.: Appaloosa Water Company

Comments: Why a larger storage tank? No new homes are being serviced at this time. Some water is used in a much larger capacity for windmill farms which is owned by the owner of the water Company. Much more proof would be needed by me to justify this kind of increase. Our monthly bill reaches over \$100.00 in mid summer as it is. And increased property taxes? Ours went down some this year. And postage? We all have that same increase to mail back our payment to him.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

5/10/11 I contacted consumer and let him know that their opinion had been received and will be made part of the record. He appreciated the information. Closed

Filed in Docket No. W-03443A-011-0040

End of Comments

Date Completed: 5/10/2011

Opinion No. 2011 - 95090

W-03443A-11-0040

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2011 95077

Date: 5/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Marcia

Ayers / Bemby

Account Name:

Marcia Ayers / Bemby

Home:

Street:

Work: (000) 000-0000

City:

Chino Valley

CBR: :

State:

AZ Zip: 86323

Is: E-Mail

Utility Company.

Appaloosa Water Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

The man's a liar and crook
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No.: W-03443A-11-0040. closed
End of Comments

Date Completed: 5/9/2011

Opinion No. 2011 - 95077